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Researching National and Sub-National Effects  
of Global HIV/AIDS Initiatives at the Country Level

GLOBAL HIV/AIDS INITIATIVES NETWORK

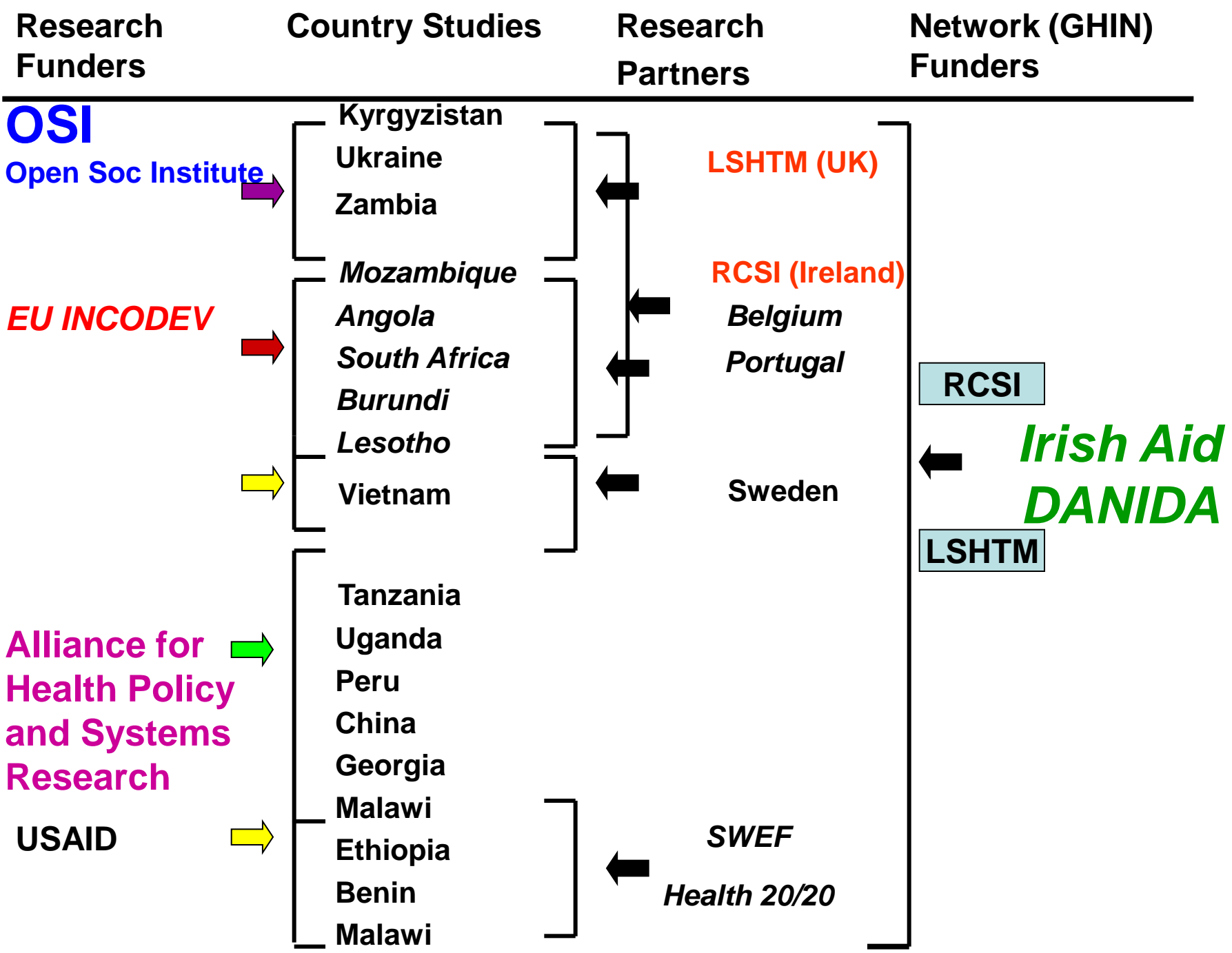
# Research findings on the effects of the Global Fund on Human Resources for Health

*A multilevel perspective on the people who make Fund objectives happen*

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Global Fund to Fight AIDS, Tuberculosis and Malaria  
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## **Global HIV Initiatives Network ([www.ghinet.org](http://www.ghinet.org))**

### **Network Aims**

1. Promote comparability through common research protocols and tools
2. Share expertise across country study teams and building research capacity
3. Generate multi-country comparisons and context specific lessons
4. Coordinate dissemination of findings/recommendations at global level

## Research themes

1. Scale-up of HIV/AIDS Services
2. Human Resources for Health
3. Coordination of HIV/AIDS policy/planning and service delivery
4. Monitoring and Evaluation
5. Civil Society
6. Access and stigma

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# GLOBAL HIV/AIDS INITIATIVES NETWORK

Belgium, Benin, Burundi, China, Ethiopia, Georgia, Ireland, Kyrgyzstan, Lesotho, Malawi, Mozambique, Peru, South Africa, Sweden, Tanzania, Uganda, Ukraine, United Kingdom, USA, Vietnam, Zambia

Researching National & Subnational Effects of Global HIV/AIDS Initiatives at the Country Level



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September 2010: [Task sharing in Zambia: HIV service scale-up compounds the human resource crisis](#)

September 2010: [How HIV/AIDS scale-up has impacted on non-HIV priority services in Zambia](#)

September 2010: [Health systems strengthening: current and future activities](#)

August 2010: [Health workforce responses to global health initiatives funding: a comparison of Malawi and Zambia](#)

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Nov 2010: Summary of [GHIN satellite session](#) at Montreux Global Symposium on Health Systems Research

Nov 2010: Ethiopia [SWEF Report](#) just published

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May 2010: Drawing on data from eight countries, GHIN researchers have produced a Policy Brief: [Understanding the effects of global health initiatives](#)

## GHIN Database Updates

New! »



## Multi-level research on Global Fund effects on country health systems

4. Global	2009-11
1. National	2003-05 (Tracking Study) 2006-09 (GHIN)
2. Sub-national / districts Health facilities (Africa)	2007-09
<i>Community</i>	
3. - FSU (urban)	2007-10
5. - Zambia (rural )	2010-11

# National (1): Global Fund Tracking Study

- 320 key informant interviews in two phases (2003 + 2004) in 4 countries: Malawi, Tanzania, Uganda, Zambia
- New development initiatives – especially if disbursing large amounts of aid – are hugely demanding on a small number of senior national government personnel
  - Parallel systems – planning, financial management, reporting – increase transaction costs for recipient national managers
  - Parallel financial management systems can increase risk
- GHIs as ‘blue-prints’ versus ‘adapting and contextualising’
  - Trade-offs between > transaction costs on Secretariat staff or on countries
- Communication
  - between Portfolio Managers and country ministry staff
  - with the country development partners (lack of a country presence)

## National (2): GHIN study

- 201 key informant interviews (2006 – 2009) in 8 countries: China, Georgia, Kyrgyzstan, Lesotho, Mozambique, Peru, Ukraine, Zambia
- Increased participation of non-government actors in service planning and implementation
  - Effectiveness of CSO participation limited by low capacity, uncertain legitimacy and conflicts of interest versus representativeness
- Lesotho – ‘knowledge absorptive capacity’ *(under review Soc Sci Med)*
  - Over time, national level (PR) capacity to ‘manage’ Fund systems develops but lower levels (sub-PRs and especially districts) lack such capacity
  - Value of a stand-alone Coordinating Unit that has learned Fund systems, which intersects between ministries (Finance = PR and Health = sub-PR)
  - National capacity to ‘manage’ Global Fund conditions undermined by staff migration (is this something Secretariat staff also experience?)
  - Is there potential for seconding Secretariat Portfolio Managers to be based for 1-3 years in PR entities (MoH and MoF) who have large grants??



# Summary of **Global Fund and PEPFAR** funding to HIV in Malawi and Zambia: 2004-08

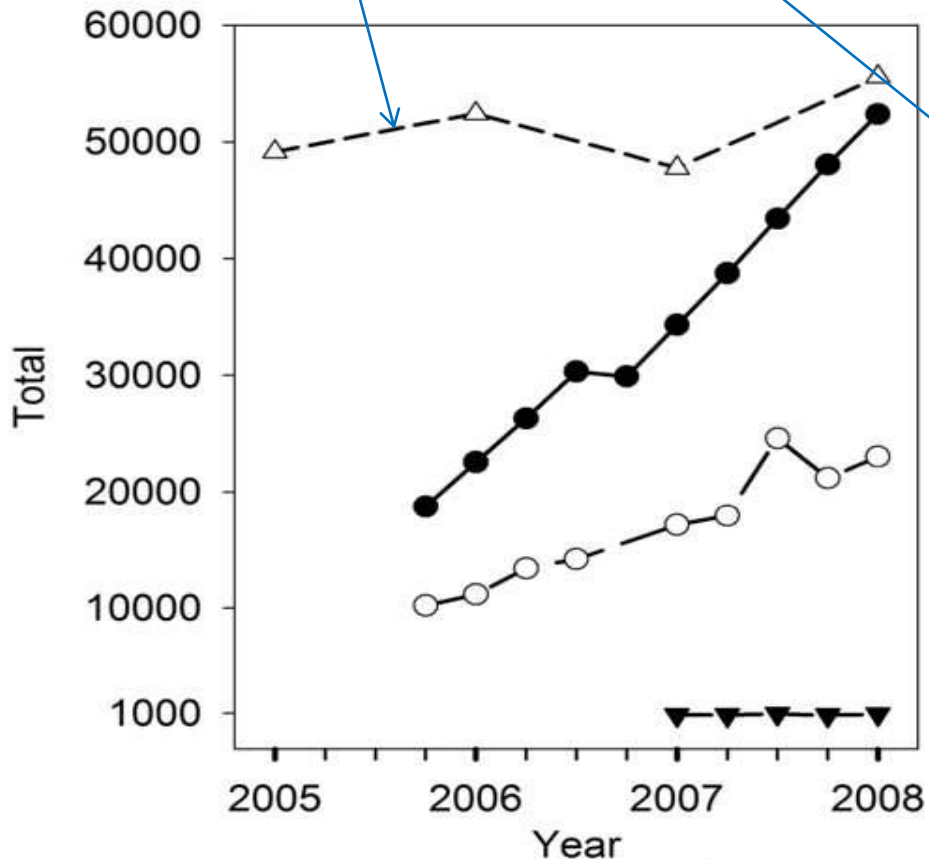
	<b>Global Fund</b>		<b>PEPFAR</b>
	<b>Allocated</b>	<b>Disbursed</b>	<b>Allocated</b>
<b>Malawi</b>			
Round 1	\$342.6m	<b>\$229.6m</b>	\$14.5m (2004)
Round 5	\$17.6m	\$ 13.0m	\$15.2m (2005)
Round 5 (HSS)*	\$ 52.0m	\$ 21.3m	\$16.4m (2006)
Round 7	\$15.1m		\$18.9m (2007)
			\$23.9m (2008)
<b>Zambia</b>			
Round 1	\$90.3m	\$ 81.9m	\$82m (2004)
Round 4	\$236.3m	<b>\$128.0m</b>	<b>\$126m (2005)</b>
Round 8	\$55.1m		<b>\$147m (2006)</b>
			<b>\$216m (2007)</b>
			<b>\$269.2m (2008)</b>

## Research Methods

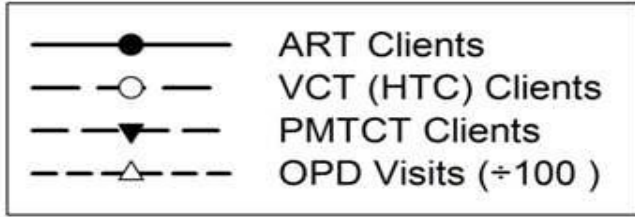
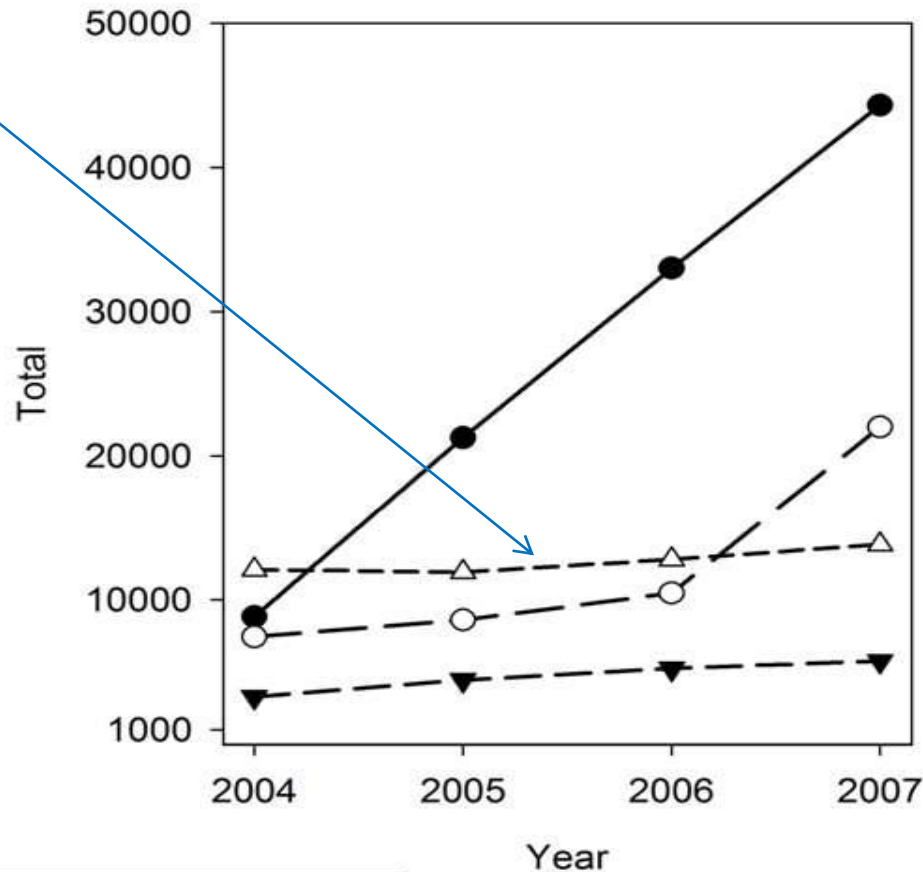
	MALAWI	ZAMBIA
<b>District</b> sampling		
• probability in Malawi	urban: <b>3</b>	<b>2</b>
• small + purposive in Zambia	rural: <b>6</b>	<b>1</b>
<b>Facility record</b> reviews:	<b>52</b>	<b>39</b>
• Probability sampling of facilities		
• Similar data extraction tools		
• Cross-checked + supplemented by routine HIS data		
Structured questionnaires to health workers and managers	571	234
Topic-guided interviews	153	61

# Numbers of clients receiving ART, PMTCT, VCT + outpatient visits: Malawi and Zambia (2004-07)

Malawi



Zambia



# Staff trends **Malawi**: 2005-08

(52 facilities)

	Mar-06	Mar-08	Mar-06	Mar-08	Mar 06_	Mar 08_	Mar-06	Mar-08
	Urban	Urban	Rural	Rural	District	District	TOTAL	TOTAL
<b>Doctors</b>	59	65	2	5	8	10	<b>69</b>	<b>80</b>
<b>Nurses</b>	523	651	221	199	295	329	<b>1039</b>	<b>1179</b>
<b>Clinical Officers</b>								
<b>Medical Assistants</b>	135	94	67	85	103	115	<b>305</b>	<b>294</b>
<b>Total Clinical staff</b>	<b>717</b>	<b>810</b>	<b>290</b>	<b>289</b>	<b>406</b>	<b>454</b>	<b>1413</b>	<b>1553</b>
<b>Lab + Pharmacy</b>	37	65	1	1	24	46	<b>62</b>	<b>112</b>
<b>HSAs (Health Surveillance Assists)</b>	74	158	<b>456</b>	<b>737</b>	205	381	<b>735</b>	<b>1276</b>
<b>TOTAL</b>	828	1033	747	1027	635	881	<b>2210</b>	<b>2941</b>

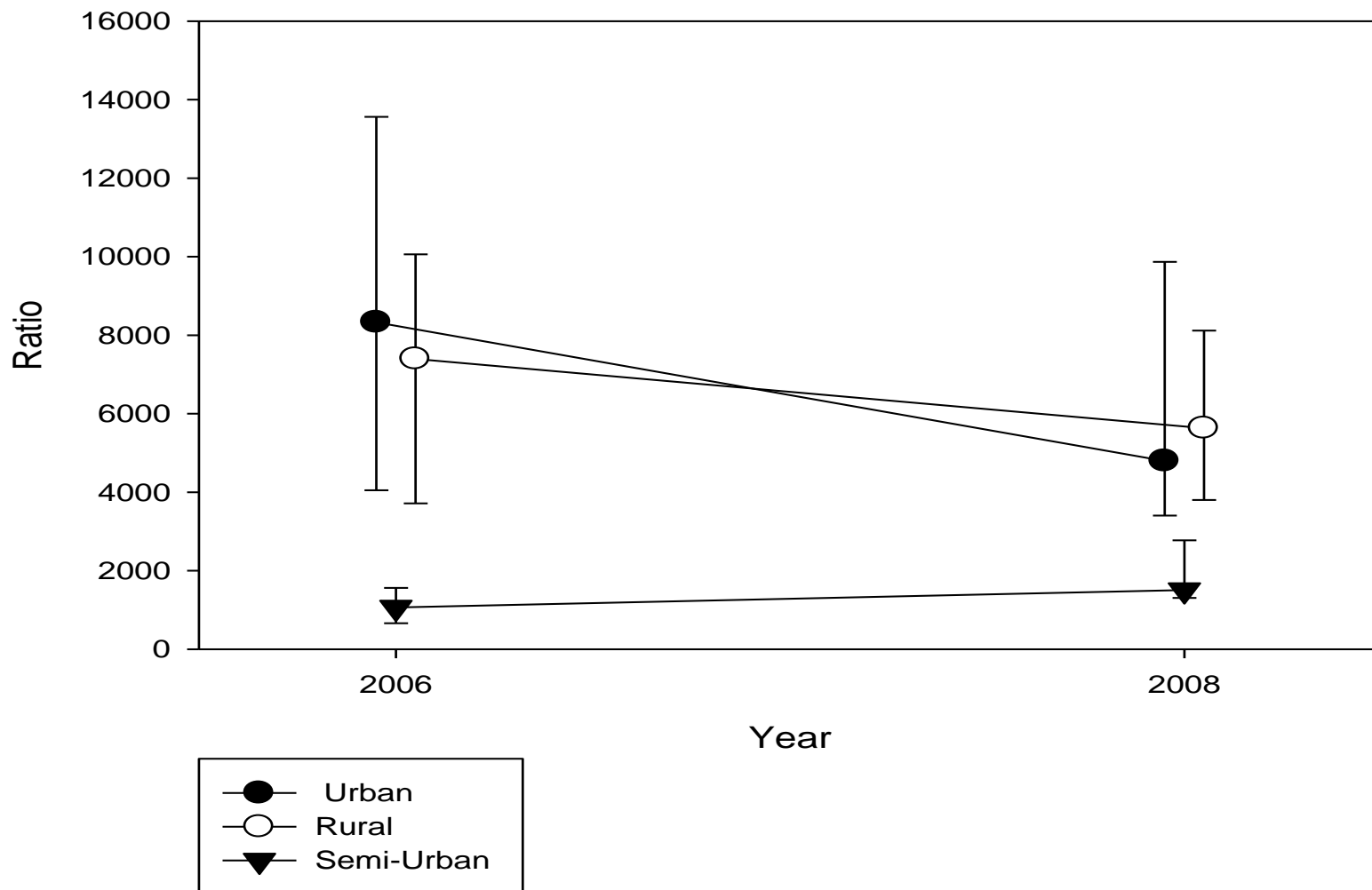
# Staff trends **Zambia**: 2004-07

(29 facilities)

Health worker category	2004	2007	2004	2007	2004	2007
	Urban	Urban	Rural	Rural	TOTAL	TOTAL
<b>Doctors</b>	16	23	6	6	22	29
<b>Nurses</b>	384	381	61	61	445	442
<b>Clinical Officers &amp; Medical Assistants</b>	76	67	16	15	92	82
<b>Total Clinical staff</b>	<b>476</b>	<b>471</b>	<b>83</b>	<b>82</b>	<b>559</b>	<b>553</b>
<b>Technicians</b>	51	62	4	11	55	73
<b>Dedicated HIV counsellors</b>	47	56	16	21	<b>63</b>	<b>77</b>
<b>TOTAL</b>	574	589	103	114	<b>677</b>	<b>703</b>

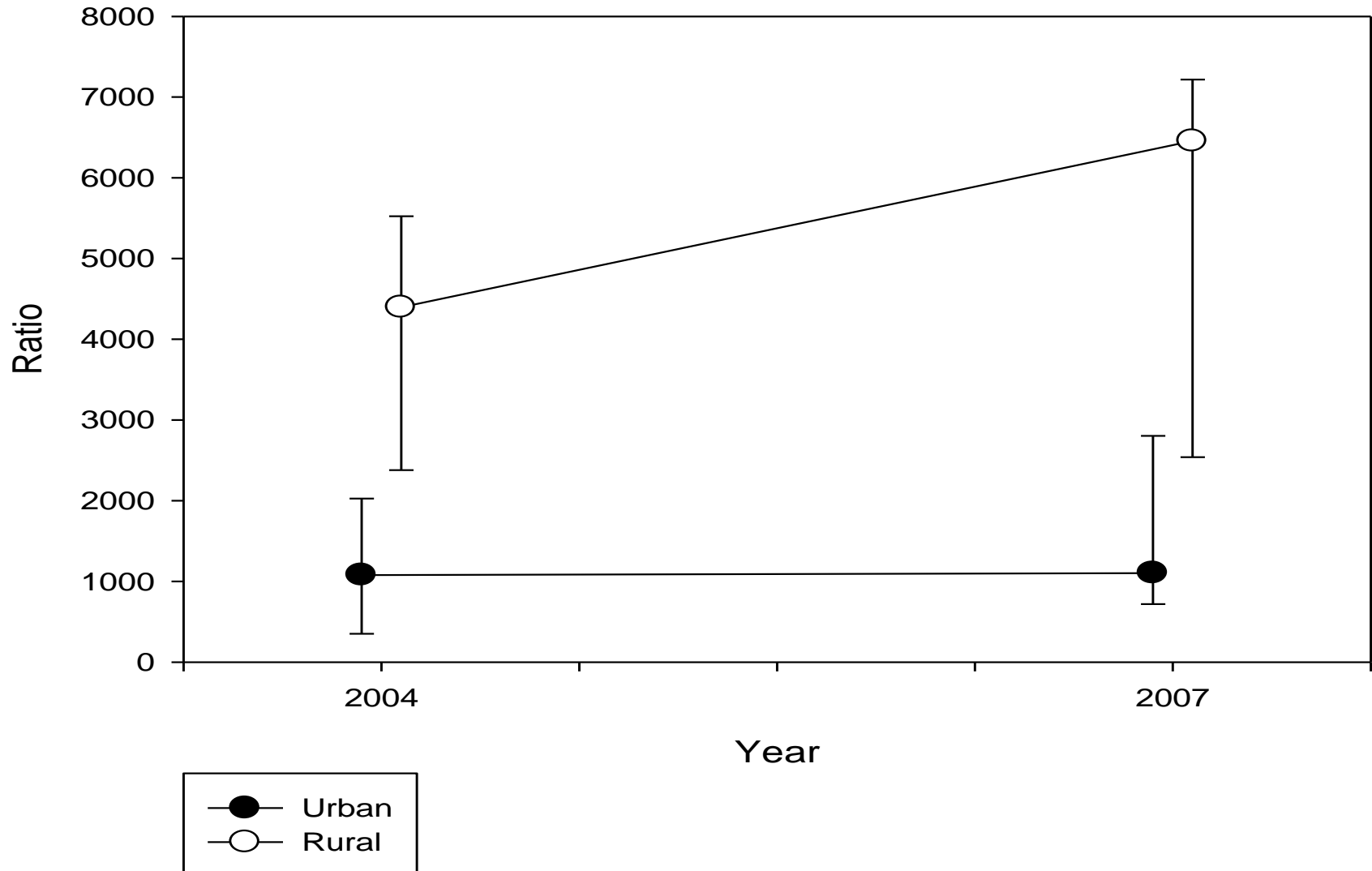
# MALAWI: average clinical staff- outpatient workload

45 facilities (6 urban, 7 district hospital, 34 rural health centre) 2006-08



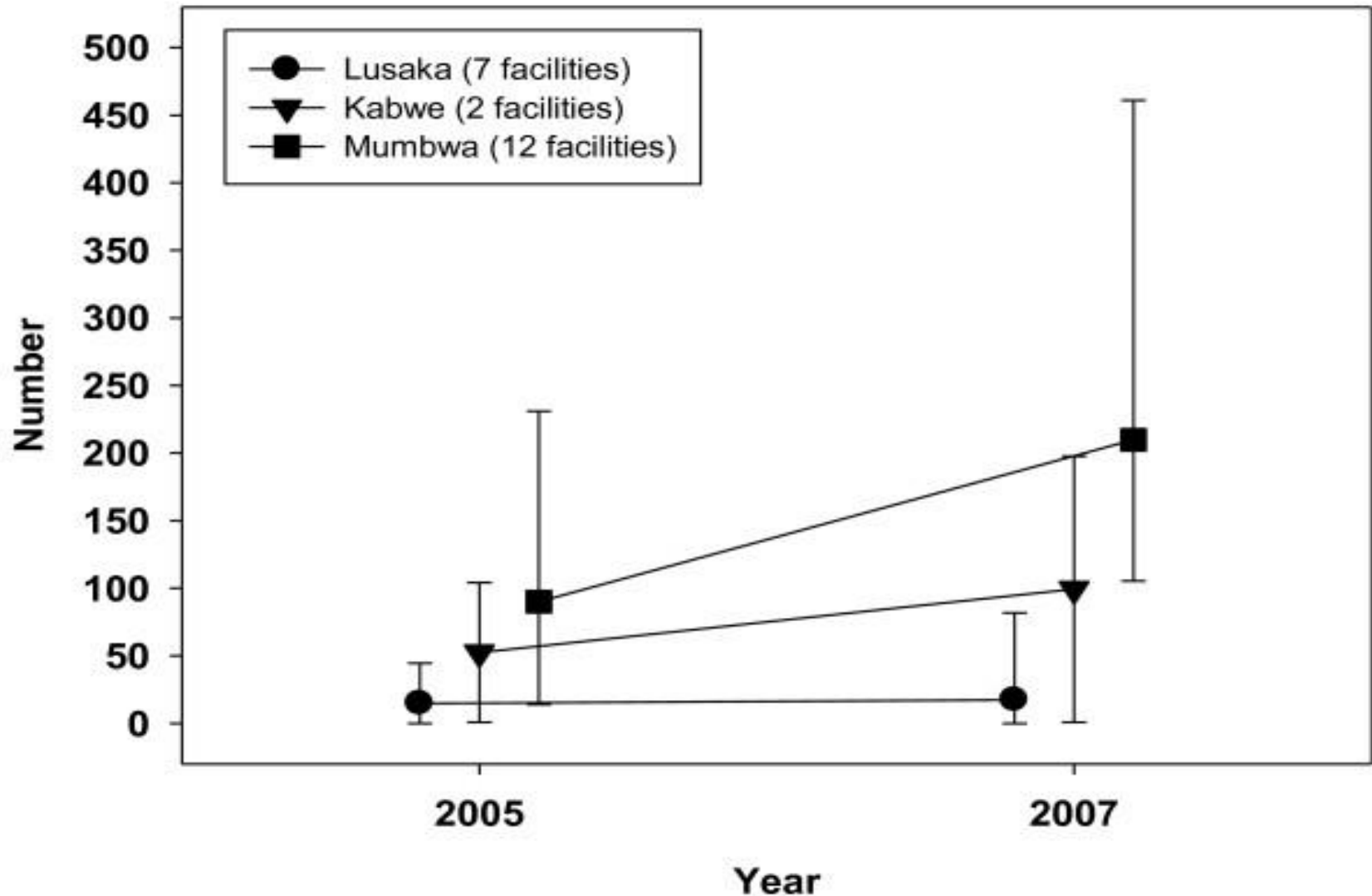
# Zambia: average clinical staff- outpatient workload

22 facilities (12 urban 9 rural) 2004-07

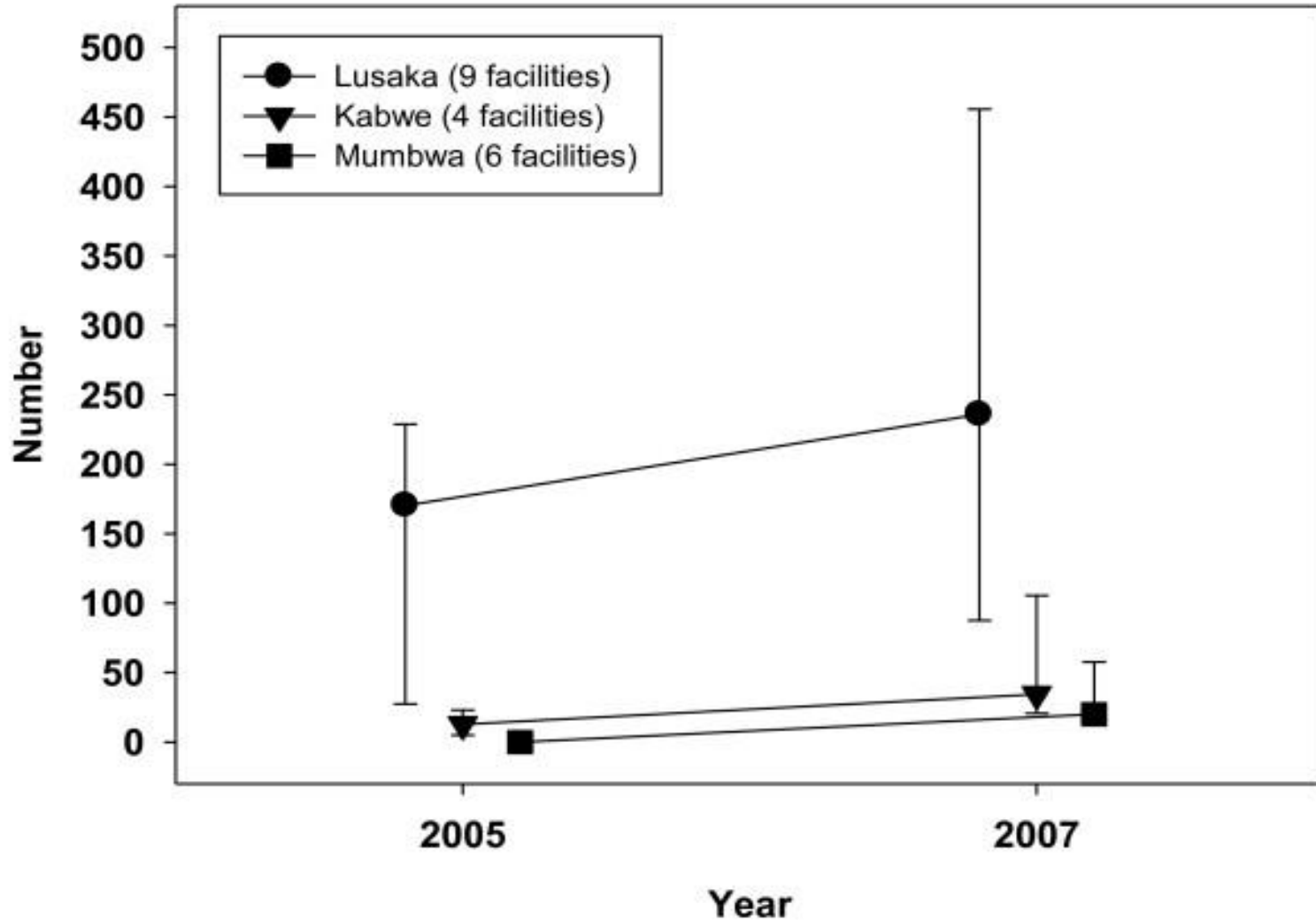




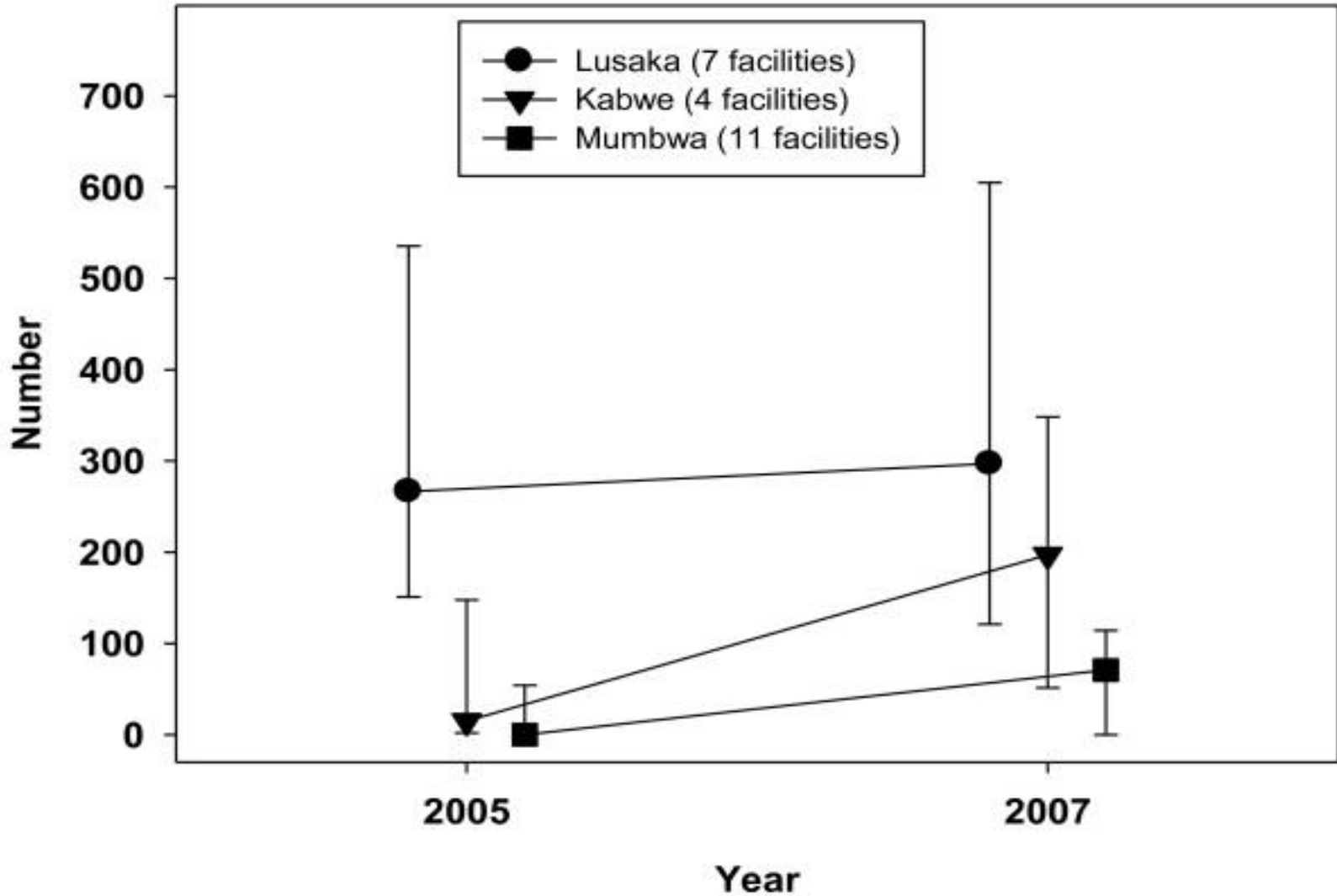
**Zambia: Ratio of family planning clients to nurses (+ midwives), 2005-2007**



# Zambia: ratio of ART clients per ART worker, 2005-2007



# Ratio of new **ANC clients per PMTCT worker**, 2005-07



# Staff allocated to HIV services in Zambia (1)

## Lusaka (urban)

Little change in staff numbers providing ART and PMTCT

- Staff providing ART alone:            45 in 2005            45 in 2007
- Staff providing PMTCT alone:        16 in 2005            18 in 2007
  
- 50% of clinical frontline staff delivering ART and non-HIV clinical services (no change 2005 to 2007)
- 33% of clinical frontline staff delivering PMTCT and non-HIV services (no change 2005 to 2007)
  
- Mixture of task sharing (2/3<sup>rd</sup> ) and service-specific staff (1/3<sup>rd</sup>)
- Little change 2005 to 2007, but existing staff doing more work

# Staff allocated to HIV services in Zambia (2)

## Outside Lusaka:

- Almost no staff delivering ART and PMTCT alone
- But significant increase in staff delivering HIV and non-HIV

## Mumbwa (Rural):

- 45% increase in staff providing PMTCT and other non-HIV services
- 26% increase in staff providing ART and other services
- 73% of frontline clinical staff delivering ART by 2007

## Kabwe (town):

- Increase from 20% (2005) to 81% (2007) in proportion of nurses & midwives providing PMTCT

**TASK SHARING** (not Task Shifting), or *Mainstreaming* of HIV care:  
more staff taking on HIV service delivery on top of other clinical duties

# Conclusions (1)

- GHIs have contributed to equitable access to HIV care
- Apart from Global Fund in Malawi (+ Ethiopia) HIV GHIs did not fund basic HW training programmes, thereby undermining the HW response
  - Global Fund + PEPFAR focused on funding in-service training instead
- Staff in Zambia delivering care to more clients (greater workload) – i.e. task-sharing, not task-shifting which was used in Malawi.
- Is increased workload:
  - squeezing more work out of under-worked staff?
  - or increasing risk of staff burnout and attrition, as has been reported?
- Interviews with district staff and managers in Zambia reported:
  - failure to fund /implement the Zambia Health Worker Rural Retention Scheme
  - staff leaving rural Mumbwa to better paid (often PEPFAR-funded) jobs
  - NGOs recruit staff, especially middle and senior level staff, from a small pool

# Conclusions (2)

- Global Fund (+ UK DfID) agreed to re-allocation of funds from **MALAWI** Round 1 grant, which supported its **Emergency Human Resource Programme**
    - Doubling in training of new health workers
    - Hiring 10,000 new staff (including 5,000 GFATM-funded HSAs)
    - Salary supplements
  - **ZAMBIA's National Human Resources Strategic Plan** lacked concerted donor support for hiring new health workers
1. Recipient governments (and their partners) need to prioritise the development of HSS strategies
  2. Donors can then be encouraged (pressurised) to fund them



# Acknowledgements

[www.ghinet.org](http://www.ghinet.org)

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**1. Health workforce responses to global health initiatives funding: a comparison of Malawi and Zambia:** <http://www.human-resources-health.com/content/8/1/19/abstract>

**2. How HIV/AIDS scale-up has impacted on non- HIV priority services in Zambia:** <http://www.biomedcentral.com/1471-2458/10/540/abstract/>

**3. Task sharing in Zambia: HIV service scale-up compounds the human resource crisis**  
<http://www.biomedcentral.com/1472-6963/10/272>

# Ukraine & Kyrgyzstan: sample sizes (2007 and 2008 surveys)

	Ukraine	Kyrgyzstan	Total
NGO Providers	49	15	64
Government Providers	22	10	32
TOTAL	71	25	96

# Findings: staff numbers

- Staffing numbers increased substantially among GF-financed NGOs, and to a lesser extent government providers

	2005	2006	2007	% increase 2005-7
NGOs (n=8)	68	83	128	88
Gov't (n=6)	316	356	393	24
Total (n=14)	384	439	521	36

**Table:**  
Increases in  
workers:  
sampled  
HIV/AIDS  
service  
providers in  
Kyrgyzstan

- Much of the scale-up in human resources was reported in capital cities; shortages of government and NGO HIV staff remained acute in many rural and outlying districts
- Frequent breaks in GF funding for Kyrgyz HIV NGOs undermined efforts at staff retention jeopardising client trust and ultimately the delivery of essential services

# Training

- The vast majority of HIV workers received some training in HIV-related activities; a high proportion of workers reported that training had a positive impact on their skills ***‘The Global Fund provided a lot of training, so now staff can use [new] methods and implement new services’.***
- Training activities have not been monitored making it difficult to measure their effectiveness, appropriateness and impact on service quality

# Approach

- NGO Global Fund grantees commonly recruit former clients as staff which enhanced service access and effectiveness ***‘... their work is based on the “peer-to-peer” principle. So, these people know the problem from the inside...they understand more, deeper, better and they have more trust of the clients’.***

# Motivation

- Most government and NGO staff reported increased motivation to deliver HIV services. NGO staff reported
  - that they felt their work was valuable;
  - empathy towards clients;
  - motivation from career opportunities and financial incentives
- However government HIV workers lacked salary incentives, fair bonus systems and adequate legal protection (medical staff), which undermined motivation ***‘why does a driver in the AIDS Center receive 60% increase, and we who have direct contact with patients, don’t?’***
- Former IDUs working for NGOs were vulnerable to extrajudicial practices by police in some areas

# Acknowledgements

[www.ghinet.org](http://www.ghinet.org)

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